

EXPORT FINANCE






Running Account Facility for All Commodities





Overview

It is a type of credit arrangement provided by banks to exporters where they can avail pre-shipment finance (such as Packing Credit) **without having a specific export order at the time of availing the credit.**

Banks are permitted to extend the **Running Account Facility** under the **PCFC Scheme** for **all commodities**. However, this facility is only available to **exporters with a good track record.**

◇ Key Conditions for Running Account Facility

 Condition	<input checked="" type="checkbox"/> Requirement
 Need-Based Approval	Exporters must justify the requirement for the facility to the bank.
 LCs or Firm Orders	Exporters must submit Letters of Credit (LCs) or firm orders within a reasonable timeframe.
 Marking Off PCFC	PCFC is cleared on a First-in-First-Out (FIFO) basis or using export proceeds where no PCFC has been drawn.
 Monitoring	Banks must ensure that funds are not diverted for domestic use . If detected, penal provisions apply, and the facility is withdrawn .

 Condition	 Requirement
 Prepayment Handling	Banks must consider foreign exchange positions and Aggregate Gap Limit (AGL) before accepting prepayment.
 Cost for Funding Mismatches	If prepayment causes mismatches beyond one month , banks may charge funding costs .



Example:







A **handicraft exporter** in Jaipur uses the **Running Account Facility** to finance multiple small orders without waiting for separate approvals each time. The bank ensures that **funds are used only for export-related expenses**.

Forward Contracts

◇ **What Are Forward Contracts?**

Banks allow exporters to **book forward contracts** based on confirmed export orders **before availing PCFC**.

☑ **Key Guidelines for Forward Contracts**

 Aspect	 Details
 Booking	Exporters can book a forward contract before taking PCFC.
 Cancellation	If a contract is cancelled (for imported inputs), banks settle it at prevailing market rates .
 Currency Selection	Exporters can choose any permitted currency actively traded in the market.
 Risk Management	Exporters must genuinely bear exchange risk at all export finance stages.










Example:

An exporter in **Mumbai secures a USD 1M contract** and books a **forward contract** in **USD/INR** to hedge against currency fluctuations. When availing PCFC, they **adjust the rate accordingly**.

 **Sharing of Export Packing Credit (EPC) Under PCFC**

Exporters and manufacturers can **share PCFC** just like **rupee export packing credit**.

◇ How Does EPC Sharing Work?

 Scenario	 Solution
 Exporter & Manufacturer Collaboration	PCFC can be split between the export order holder and the manufacturer .
 Supply Chain Linkages	PCFC can be provided to both supplier & receiver within EOU/EPZ/SEZ units.
 Disclaimer-Based PCFC	Banks can grant PCFC to manufacturers based on a disclaimer from the export order holder .
 PCFC Repayment Options	Exporter transfers foreign currency to manufacturer. - Exporter discounts export bills & repays PCFC.
 Avoiding Double Financing	Banks must ensure that total packing credit aligns with the actual production cycle .



Example:





A **leather goods exporter** in Chennai collaborates with a **manufacturer in Noida**. The **Noida factory** avails **PCFC** for production, while the **Chennai exporter** clears the PCFC upon **export realization**.

Deemed Exports

◇ What Are Deemed Exports?

Deemed exports involve **supplies within India**, but the payment is received in **foreign currency**.

PCFC for Deemed Exports





 Eligibility	<input checked="" type="checkbox"/> Details
 Eligible Projects	Projects financed by multilateral/bilateral agencies.
 Post-Supply Finance	PCFC must be liquidated within 30 days or when project authorities make payment.
 Repayment Sources	- Exporter's free foreign exchange receipts . - EEFC balances . - Rupee funds (if actual supplies have been made).

and liquidate it using **foreign currency loan** upon receiving payment.

Diamond Dollar Account (DDA) Scheme

The **Diamond Dollar Account (DDA) Scheme** is a special facility introduced by the **Reserve Bank of India (RBI)** to help qualified exporters in the **gem and jewelry sector** manage their foreign exchange transactions more efficiently.

Eligibility for DDA

 Criteria	<input checked="" type="checkbox"/> Requirement
 Minimum Experience	At least 2 years in diamond import/export.
 Annual Turnover	Minimum ₹3 crore per year for the past 3 years .
 Business Scope	Trading in rough, cut, polished diamonds & studded jewelry .

◇ **Key Benefits of DDA**









- ✓ Transactions are **dollar-denominated**.
- ✓ PCFC can be liquidated using **USD proceeds** from diamond sales.
- ✓ Ensures **smoother trade financing** for diamond exporters.

 **Post-Shipment Rupee Export Finance**





Post-shipment credit is a **working capital facility** provided **after shipment** to cover the period until **export proceeds are realized**.

Types of Post-Shipment Finance




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 Type	 Explanation
 Export Bills Purchased/Discounted	Bank buys the bill and provides immediate funds.
 Export Bills Negotiated	Bank negotiates & releases funds upon shipment.
 Advance Against Bills Sent for Collection	Funds are provided against bills under collection.
 Advance Against Consignment Exports	Available when goods are exported on a consignment basis.
 Advance Against Un-drawn Balances	Covers unpaid portions of export bills.
 Advance Against Duty Drawback	Financing against Government Duty Drawback benefits.

 **Credit Period for Post-Shipment Finance**

 Bill Type	 Maximum Period
 Demand Bills	Normal Transit Period (NTP) as per FEDAI.
 Usance Bills	Max 9 months from shipment date (including NTP).

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 Bill Type	 Maximum Period
 Overdue Bills	Not paid within NTP + grace period (Demand Bill) or past due date (Usance Bill).













Example:

A **garment exporter** sends goods to Europe and **discounts the export bill** with their bank. The bank credits the **post-shipment finance**, ensuring smooth cash flow.

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 **Summary Table**

 Facility	 Eligibility	 Max Period	 Repayment Method
 Running Account Facility	Good track record exporters	As per bank norms	Export bill realization
 Forward Contracts	Confirmed export orders	Case-specific	Settled at market rate
 EPC Sharing (PCFC)	Exporters & manufacturers	Linked to production cycle	Foreign currency transfer/export proceeds
 Deemed Exports (PCFC)	Multilateral/bilateral projects	30 days or payment date	Foreign currency loan/EEFC/Rupee resources
 Diamond Dollar Account	₹3 Cr+ turnover for 3 years	12 months	USD proceeds
 Post-shipment Finance	Exported goods/services	9 months	Export bill realization






 **Advances Against Undrawn Balances on Export Bills**

Overview

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Certain exports require the **exporter to draw bills** for only **90-98%** of the **FOB (Free on Board) value**, leaving a **residual "undrawn balance."** This is paid by the **overseas buyer** after verifying the **quality/quantity** of goods.

◇ **Key Guidelines for Advances Against Undrawn Balances**








 Aspect	 Guidelines
 Eligibility	Exporters dealing in commodities requiring undrawn balances.
 Advance Approval	Banks can grant advances based on commercial judgment and buyer track record.
 Risk Factor	Payment is contingent on the buyer's satisfaction.

 **Advances Against Retention Money**

What is Retention Money?

Retention money refers to a **portion of payments** held back by the **overseas employer** in **turnkey projects/construction contracts** to ensure contract compliance.

◇ **Key Guidelines for Advances Against Retention Money**

 Aspect	 Guidelines
 Service Contracts	No advances against service retention money .
 Supply Contracts	Selective advances based on size & impact .
 Security Requirement	Where possible, LCs or Bank Guarantees should secure retention payments.
 Interest Rate	- If retention money is payable within 1 year , banks charge the prescribed rate for up to 90 days . - Beyond 90 days , interest as per ECNOS (Export Credit Not Otherwise Specified) applies.
 Extended Terms	If retention money is payable after 1 year , the advance is treated as post-shipment credit .







Example:

A **construction company** in India builds a **hospital in Dubai** under a turnkey contract. The **client retains 5% of total payments** for **one year** as a **quality guarantee**. The bank offers a **loan against this retention money**.

💡 Purchase/Discount of Export Bills (DP/DA Bills)

☑ Types of Export Bill Financing

 Bill Type	 Explanation
 DP (Documents Against Payment) Bills	Bank retains control of goods until the buyer pays.
 DA (Documents Against Acceptance) Bills	Buyer accepts the bill, and goods are released , making it a clean advance .

◇ Risk Management for Banks

- ✓ ECGC cover is recommended.
- ✓ Banks normally take Whole Turnover Post-Shipment Guarantee (WTPSG).
- ✓ House bills should not be purchased unless specifically approved.







Example:

An exporter in Kolkata ships garments to a UK buyer under DA terms. The bank discounts the bill, but the buyer delays payment, making it a high-risk clean advance.

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 **Negotiation of Export Bills Under Letter of Credit (L/C)**

L/C Negotiation Guidelines

 Aspect	<input checked="" type="checkbox"/> Requirement
 L/C Compliance	Banks negotiate export bills only if all terms in L/C are met.
 Risk of Non-Payment	Even minor discrepancies allow the issuing bank to reject payment.
 Common Discrepancies	Late document submission, incorrect Bill of Lading, missing signatures, incorrect invoice amounts, etc.

 **Export on Consignment Basis**

Guidelines for Consignment Exports

 Aspect	<input checked="" type="checkbox"/> Requirement
 Risk Factor	Higher risk due to possible misuse in repatriation.
 Interest Rate	Charged like outright sales with a max period of 365 days .
 Payment Period	If extended beyond 365 days , RBI (FED) approval is required.

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Example:

A jewelry exporter sends diamond rings on a consignment basis to a US retailer. If the sales take longer than a year, the bank withdraws concessional rates.

Export of Precious & Semi-Precious Stones

- ✓ Exports are often on a consignment basis.
- ✓ Pre-shipment credit must be transferred to a post-shipment account upon shipment.
- ✓ Must be settled within 365 days or within an extended RBI-approved period.



Example:

A diamond merchant in Surat ships polished diamonds on approval terms. If the buyer delays payment, the bank converts the loan to post-shipment credit.

Export of Goods for Exhibition & Sale

Key Guidelines

- ✓ Banks provide finance for goods sent abroad for exhibitions.
- ✓ After sale, banks apply concessional interest rates at both pre &

post-shipment

stages.

- ✓ Advances must be **maintained in separate accounts**.



Example:

An **art exporter** ships paintings to an **exhibition in Paris**. The bank **finances** the shipment and **adjusts the loan** after **sales are completed**.

Advance Against Duty Drawback Entitlements

- Guidelines for Advance Against Duty Drawback

- ✓ Banks grant **post-shipment advances** against **duty drawback entitlements**.

- ✓ **ECGC guarantee** is required.

- ✓ **Final sanction/payment by Customs Authorities** determines loan adjustments.

- ✓ Financing can be done **against the Export Promotion Copy of the Shipping Bill**.



Example:

An **auto parts exporter** in Pune receives a **duty drawback of 5%**. The bank provides **advance financing** until Customs **releases the final payment**.

Post-Shipment Credit on Deferred Payment Terms

Key Guidelines






- ✓ Banks can grant post-shipment credit for more than 1 year.
- ✓ Applies to capital & producer goods exports.
- ✓ RBI approval required for terms exceeding standard timelines.














Example:

An Indian machinery manufacturer exports equipment to Africa under a 3-year deferred payment plan. The bank extends post-shipment credit for this period.

Summary Table

 Facility	 Eligibility	 Max Period	 Repayment Method
 Advances on Undrawn Balances	Commodities with 90-98% upfront payment	Case-specific	Payment from buyer

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 Facility	 Eligibility	 Max Period	 Repayment Method
 Retention Money Advances	Turnkey projects/construction contracts	1 year+	Bank Guarantee or LC
 Discounting DP/DA Bills	Exporters with trade contracts	NTP (25 days)	Payment from buyer
 L/C Negotiation	Strictly as per L/C terms	Case-specific	Issuing bank payment
 Consignment Exports	Precious stones/jewelry	365 days max	Sale proceeds from abroad
 Exhibition & Sale Exports	Exhibition participants	Case-specific	Sale proceeds
 Advance on Duty Drawback	Duty drawback exporters	Pending Customs sanction	Customs payment
 Post-Shipment Deferred Credit	Capital & producer goods exporters	1+ year (RBI approval)	Payment from importer

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ECGC Whole Turnover Post-Shipment Guarantee Scheme

Overview

The **Whole Turnover Post-Shipment Guarantee Scheme** by ECGC Ltd. provides **protection to banks** against **non-payment of post-shipment credit** by exporters.

Key Features of ECGC Post-Shipment Guarantee Scheme

 Feature	 Details
 Beneficiary	Banks (to safeguard post-shipment credit).
 Coverage	Protects against non-payment by exporters.
 Cost of Premium	Absorbed by banks , not passed on to exporters.
 Additional Coverage for Exporters	Exporters must obtain buyer-wise insurance policies to mitigate risk.
 Capital Charge Benefits	Banks benefit from lower risk weight exposure under BIB (Bank Insurance Bond) .

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Example:

An **Indian exporter** fails to pay back their **post-shipment loan** due to **buyer default**. The **bank claims ECGC insurance**, recovering a **percentage of the loss**.

Interest Rates on Rupee Export Credit

Banks now charge **export credit interest rates** based on **MCLR/EBLR (Marginal Cost of Lending Rate / External Benchmark Lending Rate)** after adjusting for the **Interest Equalization Scheme**.





◇ Factors Affecting Interest Rates

- ✓ **MCLR/EBLR rate**
- ✓ **Risk category of the borrower (top-rated/unrated)**
- ✓ **Interest Equalization benefit**

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 **Categories of Export Credit & Applicable Interest Tenure**

 **Pre-Shipment Credit**

 Duration	 Eligible Period
 Up to 270 days	Standard pre-shipment credit period.
 Against incentives receivable from Government (covered by ECGC)	Up to 90 days.

 **Post-Shipment Credit**

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📌 Category	🕒 Max Tenure
🏠 On demand bills (Normal Transit Period - NTP as per FEDAI)	As per FEDAI guidelines.
📄 Usance Bills	Up to 180 days.
🏆 For Gold Card Scheme Exporters	Up to 365 days.
💰 Against Government incentives (covered by ECGC)	Up to 90 days.
📄 Against undrawn balances	Up to 90 days.
🏗️ Against retention money (for supply contracts payable within 1 year)	Up to 90 days.








Example:

An exporter fails to submit export documents within 360 days from the date of advance. The bank charges the ECNOS rate instead of the lower export credit rate.

⚠ **ECNOS (Export Credit Not Otherwise Specified)**

If **pre-shipment advances** are not liquidated within **360 days**, they cease to qualify for the prescribed **export credit rate** and will be classified as **ECNOS**.

◇ **Key Guidelines for ECNOS**

 Aspect	 Guidelines
 Definition	Export Credit Not Otherwise Specified (ECNOS).
 Interest Rate	Decided based on MCLR/EBLR + spread guidelines .
 Penal Interest	No penal interest to be charged on ECNOS.










Example:

An exporter **does not complete shipment within 360 days**, and the bank charges domestic lending rates instead of concessional export credit rates.

 Interest on Post-Shipment Credit

◇ Interest Structure Based on Payment Timing

 Nature of Bills	 Payment Timeline	 Applicable Interest Rate
 Demand Bills	Before expiry of NTP	Prescribed Rate from advance date to realization.
 Usance Bills	Before due date	Prescribed Rate until due date or bank's Nostro account credit date.
 Overdue Bills	After NTP for Demand Bills / Usance due date	Prescribed Rate up to due date + Overdue period interest.
 Post-shipment Credit Beyond 180 Days	Till further notice	MCLR/EBLR minus 2.5%.



Example:

An exporter fails to realize payment beyond NTP, leading to higher interest charges for overdue bills.

 **Interest on Post-Shipment Credit Adjusted from Rupee Resources**

If ECGC settles a claim due to non-repatriation of foreign exchange (e.g., importer's country faces balance of payment issues), banks:

- ✓ Charge ECNOS post-shipment interest rate on the full advance amount.
- ✓ Refund excess interest if the exporter later realizes the amount.













Example:

An Indian exporter sends **machinery to Argentina**, but due to a **currency crisis**, payments are delayed. The bank claims **ECGC settlement**, but later **refunds the exporter when payment is realized**.

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 **Summary Table**

 Facility	 Eligibility	 Max Period	 Repayment Method
 ECGC Post-Shipment Guarantee	Banks	12 months	ECGC claim settlement
 Pre-shipment Credit	Exporters	Up to 270 days	Export bill proceeds
 Post-shipment Credit	Exporters	Up to 365 days (Gold Card)	Payment from buyer
 ECNOS (Non-liquidated Pre-shipment Credit)	Delayed Exports	After 360 days	Higher interest rates apply
 Interest on Demand/Usance Bills	Exporters	As per bill terms	Nostro credit realization
 Interest Adjusted from Rupee Resources	ECGC settled claims	Case-specific	Difference refunded if paid later

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Interest Equalization Scheme (IES) on Pre & Post-Shipment Rupee Export Credit







Overview

The **Interest Equalization Scheme (IES)** was launched by the **Government of India** on **April 1, 2015**, for a period of **five years** and has been **extended until March 31, 2024**.





◇ Eligible Exports Under the Scheme

- ✓ Exports under **410 tariff lines (ITC-HS 4-digit codes)**.
- ✓ All exports by **MSMEs across all ITC-HS codes**.

Key Features of Interest Equalization Scheme (IES)

 Feature	 Details
 Start Date	April 1, 2015 (extended till March 31, 2024)
 Interest Equalization Rate	2% per annum (Standard) 3% per annum for MSMEs
 Merchant Exporters	Included since 2019 , eligible for 2% interest equalization
 Benefit to Exporters	Banks must pass on interest benefit upfront & claim reimbursement from RBI

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 Feature	 Details
 Claim Process	Banks submit original claims within 15 days from the end of the month, duly certified by an external auditor
 Fund Reimbursement	Ministry of Commerce places funds with RBI for monthly reimbursement via a revolving fund system



Example:









An **MSME exporter** taking a **₹50 lakh export credit loan** under **IES** gets **3% annual interest equalization**, reducing interest costs by **₹1.5 lakh per year**.

Minimum Processing Requirement for Exports

To qualify for **Interest Equalization Scheme**, exports must meet the "**Rules of Origin (Non-Preferential)**" as per **Foreign Trade Policy 2015-2020**.

- ✓ **Manufacturing definition as per FTP Para 9.31 must be met.**
- ✓ **If imported raw materials are used, the final product must undergo substantial processing beyond basic operations.**

✕ Operations That Do NOT Qualify as 'Manufacturing'

 Disallowed Operations	 Examples
 Simple Cleaning	Dust removal, sorting, washing.
 Packing & Repacking	Placing items in bottles, boxes, or other simple containers.
 Preservation Methods	Freezing, brining, ventilation.
 Labeling/Marking	Adding stickers or serial numbers.
 Basic Assembly	Simply putting parts together.
 Simple Dilution	Adding water or other substances without altering the product's characteristics.



Example:

An exporter **repacking imported sugar into smaller bags** does **not qualify** for IES benefits. However, a manufacturer **processing raw sugar into refined sugar** qualifies.

Exclusion of Telecom Instruments Sector

- ✓ 6 HS lines in the Telecom sector are excluded.
- ✓ MSME manufacturers of Telecom Instruments remain eligible.



Example:

A large-scale mobile phone manufacturer under the PLI scheme is not eligible for IES, but an MSME telecom component exporter is eligible.

IES & Production Linked Incentive (PLI) Scheme

IES is NOT available for exporters benefiting from the Production Linked Incentive (PLI) Scheme.

◇ Exception:

✓ IES is allowed for other segments where PLI benefits were NOT availed.

✓ Banks must obtain a **Self-Declaration** from exporters stating:










"I/We am/are not availing benefits under the PLI scheme in the segment/sector for which this application for pre/post-shipment credit under IES has been made."



Example:

A textile manufacturer under PLI cannot claim IES for textiles but can claim IES for home furnishings exports.

 **Summary Table**

 Aspect	 Details
 IES Validity	Until March 31, 2024
 Interest Rate Benefits	2% for standard exporters 3% for MSMEs
 Eligibility	Exports under 410 tariff lines (ITC-HS codes) All MSME exports
 Excluded Sectors	Telecom sector (except MSME manufacturers)
 PLI Scheme Beneficiaries	Not eligible for IES (except for non-PLI segments)
 Reimbursement Process	Monthly reimbursement through RBI
 Rules of Origin (Non-Preferential)	Requires minimum processing & transformation for export eligibility








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Post-Shipment Export Finance in Foreign Currency

Rediscounting of Export Bills Abroad Scheme (EBR)

The Rediscounting of Export Bills Abroad (EBR) Scheme allows banks to discount usance export bills using their foreign exchange reserves or by rediscounting with overseas banks at international interest rates.

◇ Key Features of EBR Scheme

 Feature	 Details
 Funding Sources	EEFC, RFC, FCNR(B) accounts.
 Rediscounting Flexibility	Banks can rediscount export bills abroad at international rates.
 Banker's Acceptance Facility (BAF)	Banks can arrange a BAF with overseas banks or rediscounting agencies without margin requirements.
 Factoring Arrangements	Permitted only on a "without recourse" basis.
 Exporter's Direct Line of Credit	Exporters can arrange their own discounting through overseas banks/factoring agencies via designated banks in India.







 Feature	 Details
 Borrowing Limits Exemption	BAF limits do not count towards RBI borrowing limits for banks.






Example:

An **Indian pharma exporter** sends a **90-day usance bill** to a European buyer. The exporter's bank **discounts the bill** with an **overseas bank** under EBR, ensuring **faster cash flow**.

 **Eligibility Criteria for EBR**

 Criteria	 Guidelines
 Maximum Usance Period	Up to 180 days from shipment date.
 Demand Bills Inclusion	Allowed if overseas institution permits .
 Convertible Currencies	EBR can be offered in any major convertible currency .
 ACU Countries	EBR is allowed for exports to Asian Clearing Union (ACU) countries .







 Criteria	 Guidelines
 Centralized Operations	Banks may centralize BAF at a designated branch for easier operations.






Example:

An IT hardware exporter secures a **180-day usance bill discounting facility** through **EBR** to enhance liquidity **without increasing bank borrowings in India.**

 **Source of Onshore Funds for EBR**

 Funding Source	 Details
 Foreign Currency Reserves	Banks may use EEFC, RFC, FCNR(B) balances.
 Holding Bills in Portfolio	Banks may hold bills without rediscounting.
 Rediscounting Between Banks	Banks can offer rediscounting to other Indian banks that have exhausted their limits.
 Inter-Bank Credit Lines	Banks can borrow from Indian banks if overseas borrowing is unavailable.





 Funding Source	 Details
 Foreign Currency Buy-Sell Swaps	Banks can use forex swaps for rediscounting.



Example:

A **furniture exporter** in Punjab gets a **foreign currency loan** by **discounting their usance bills** through an Indian bank that has **excess forex liquidity**.

 **ECGC Cover for Rediscounted Bills**

 Scenario	 ECGC Coverage
 Rediscounted "With Recourse"	ECGC cover continues since exporter remains liable.
 Rediscounted "Without Recourse"	ECGC liability ceases once bills are rediscounted.



Example:

An **auto parts exporter** rediscounts **export bills "without recourse."** Since liability shifts to the overseas bank, **ECGC coverage stops**.

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Refinance for EBR

- ✓ RBI does not provide refinance for EBR-discounted export bills.
- ✓ Export bills should be shown separately from normal export credit when reporting to RBI.
- ✓ Dr. Urjit R. Patel Committee Recommendation: Move away from sector-specific refinance to a generalized liquidity approach.
- ✓ Export Credit Refinance (ECR) is replaced by a special term repo facility (0.25% of Net Demand & Time Liabilities - NDTL).









Example:

A textile exporter discounts their 90-day export bill under EBR but cannot avail RBI refinance, as liquidity access is now market-driven.

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 **Interest Rate Structure on Export Credit in Foreign Currency**







 Factor	 Interest Rate Determination
 Market-Based Rates	Interest rates depend on global financial market conditions .
 Tenor of Credit	Shorter duration = Lower rate.
 Spread Guidelines	Spread must follow RBI regulations.
 Reference Rate	Linked to Alternate Reference Rate (ARR) .



Example:










A leather goods exporter in Chennai **discounts a 60-day export bill** at an international reference rate + **200 basis points (bps)**.

 **Summary Table**

 Facility	 Eligibility	 Max Period	 Repayment Method
 Rediscounting Export Bills (EBR)	Usance export bills	Up to 180 days	Payment from buyer
 Banker's Acceptance Facility (BAF)	Banks	No fixed period	Rediscounting without margin

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 Facility	 Eligibility	 Max Period	 Repayment Method
 Exporter's Direct Discounting	Eligible exporters	Case-specific	Routed via designated bank
 Foreign Currency Onshore Funds	EEFC, RFC, FCNR(B)	Case-specific	Banks use available forex balances
 ECGC Cover for Rediscounted Bills	Banks with EBR	Until bill is paid	Depends on "With/Without Recourse"
 Inter-Bank Rediscounting	Indian banks	No fixed period	Rediscounting between banks
 Foreign Currency Loan Interest Rates	Exporters using EBR	Market-based	Linked to global reference rates

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Customer Service & Simplification of Procedures

Overview

The **Reserve Bank of India (RBI)** has implemented several measures to:

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- ✓ Enhance exporters' competitiveness in global markets.
- ✓ Reduce operational delays in banks.
- ✓ Simplify credit procedures for exporters.

📌 15.7.1 Customer Service for Exporters

📌 Aspect	✅ Guidelines
💰 Timely & Adequate Credit	Banks must ensure quick credit disbursement to exporters.
📞 Export Advisory Services	Banks should establish Export Counsel Offices to guide exporters , especially small businesses & new entrants .



Example:

A **small handicraft exporter** in Jaipur faces delays due to **documentation issues**. An **Export Counsel Office** helps them **streamline the process**, ensuring **faster loan approvals**.









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15.7.2 Gold Card Scheme for Exporters





Overview

Launched in **2005**, the **Gold Card Scheme** provides **privileged credit facilities** to **creditworthy exporters**.

◇ **Key Benefits for Gold Card Holders**

 Benefit	 Details
 Eligibility	Available to all creditworthy exporters (excluding those blacklisted by ECGC or with overdue bills exceeding 10% of previous year's turnover).
 Simplified Credit Processing	Faster approvals & less paperwork .
 Lower Interest Rates	Preferential interest rates compared to other exporters.
 Longer Sanction Period	In-principle limits sanctioned for 3 years with automatic renewal (subject to conditions).
 Additional Credit Availability	20% standby limit for urgent orders .
 Collateral Waiver	Possible exemption from ECGC guarantee based on creditworthiness.

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 Benefit	 Details
 Priority for Packing Credit in Foreign Currency (PCFC)	Gold Card holders get priority PCFC approvals .
 Foreign Currency Credit Cards	Based on export bill realization record , banks may issue Forex Credit Cards .







Example:

A **textile exporter with a Gold Card** gets **pre-approved working capital credit**, allowing them to **quickly fulfill a last-minute export order**.

15.7.3 Export Credit Sanction Turnaround Time (TAT)

 Type of Credit	 TAT for Normal Exporters	 TAT for Gold Card Holders
 New/Enhanced Limits	45 days	25 days
 Limit Renewal	30 days	15 days

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 Type of Credit	 TAT for Normal Exporters	 TAT for Gold Card Holders
 Ad Hoc Credit	15 days	7 days

- ✓ Banks should **NOT** charge additional interest for ad hoc limits.
- ✓ Application forms should be **simplified & require fewer documents**.
- ✓ **Line of Credit** should be granted for **at least 1 year** (extendable up to **3 years**).



Example:

A leather goods exporter applies for a credit limit increase. Their **Gold Card status** ensures **approval in 25 days** instead of **45 days**.

15.7.4 Crystallization of Export Bills

- ✓ Export bills should be **realized within 9 months**.
- ✓ In **genuine cases**, the period can be **extended**.
- ✓ If **not realized on time**, the **outstanding amount** converts into a **rupee loan** to prevent **exchange rate losses**.
- ✓ In case of **default**, banks must **lodge ECGC claims** for settlement.








Example:

A furniture exporter to the US faces payment delays due to a buyer's liquidity issues. The bank crystallizes the bill into a rupee loan, avoiding forex losses.

📄 15.8 Other Important Points in Export Finance

🏠 Key Considerations for Banks

 Aspect	 Guidelines
 Foreign Trade Policy (FTP)	Banks must check if an export is allowed & deemed export provisions apply.
 ECGC Cover	Banks must assess ECGC risk coverage for exporters.
 Security & Documentation	Ensure proper margin, collateral, & compliance with bank policies .

🔍 15.8.1 Best Practices for Export Finance Processing

- ✓ Assess real requirements of exporters & approve finance promptly.
- ✓ Obtain all required documents upfront to avoid delays.
- ✓ Conduct pre-sanction inspections & KYC due diligence.
- ✓ Avoid piecemeal queries—ask for all information in one go.

✓ Adopt **flexible margins & security norms** without compromising **viability**.






✓ Evaluate the **exporter's expertise** before granting credit.



Example:

A **software exporter** applies for **working capital finance**. The bank **assesses their expertise**, ensuring they have **the capability to deliver the project** before approving the loan.

12 **15.8.2 Methods to Assess Export Credit Limits**

 Method	 Applicable Cases
 Projected Turnover Method	For limits up to ₹5 crore.
 ABF / MPBF Method	As per bank policy .
 Cash Budget Method	For customized credit assessment .

✓ Under **consortium lending**, once **MPBF is approved**, banks must **process proposals quickly**.

✓ **Annual review of export limits** should be **timely** to ensure **uninterrupted finance**.



Example:

A pharma exporter with ₹4 crore turnover gets finance using the Projected Turnover Method.

15.8.3 Additional Risk Considerations for Banks

- ✓ Check buyer's L/C issuing bank's creditworthiness.
- ✓ If an export order lacks L/C support, get a foreign buyer's status report.
- ✓ Assess political & financial risks in the buyer's country (use ECGC or Head Office reports).
- ✓ Pre-shipment & post-shipment finance should be sanctioned together for seamless credit flow.
- ✓ Post-shipment finance should only be granted at authorized branches.













Example:

A wheat exporter ships goods without an L/C. The bank checks the buyer's country's economic stability before approving credit.

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 **Summary Table**

 Aspect	 Guidelines
 Gold Card Scheme	Faster approvals, lower interest rates, priority credit processing.
 Export Credit Sanction TAT	Faster processing for Gold Card holders (25 days for new limits, 7 days for ad hoc credit).
 Crystallization of Export Bills	Convert overdue forex bills into rupee loans to avoid exchange rate risks.
 Foreign Trade Policy (FTP)	Ensure compliance before approving export finance.
 Risk Analysis	Assess buyer, country risk & ECGC coverage.
 Flexible Credit Assessment	Use Projected Turnover, MPBF, or Cash Budget methods.
 Consortium Lending	Faster processing once MPBF is approved.
 Annual Review of Limits	Must be completed without interrupting finance.

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